Cobrowser – V3 Operator Dashboard
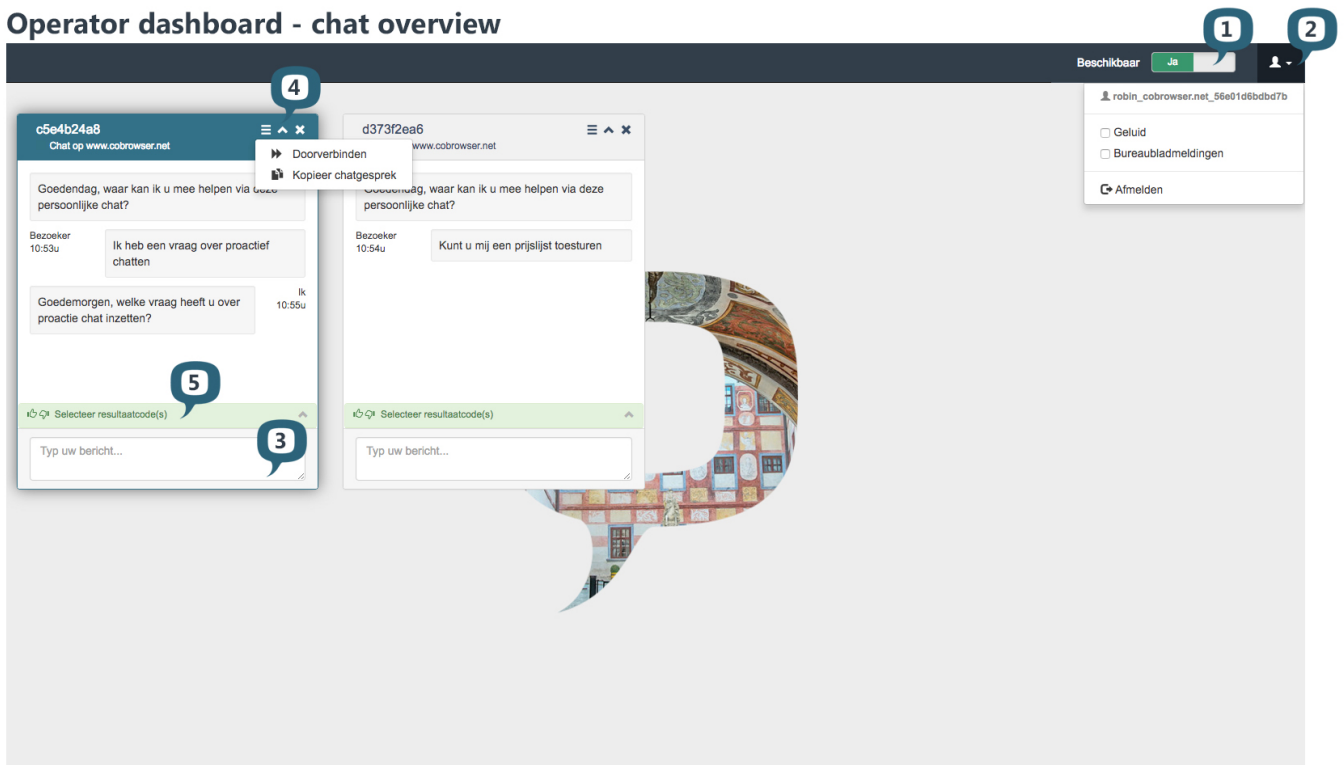
Overview of commonly used functions

Chat overview

1: Availability –Yes / No

2: Account options
> Sounds notifications
> Desktop notifications
> Sign out

3. Your text entry
> Type your text to the visitor. On enter it will sent the text to your visitor

4. Options:
> Transfer chat and Copy chat transcript
> Details view
> Closing chat

5. Result codes

Operator dashboard - detailed page view

Detail page view

8. Canned responses
When enabled, canned responses will be shown.

9. Cobrowsing
When enabled, cobrowsing screen will be shown.

10. Chat overview
All open chats.